



**APPROVED**

**JUN 17 2019**

**Nolan M. Fields IV**

Assistant District Attorney | Civil Division  
Tulsa County District Attorney's Office  
500 South Denver Avenue, Tulsa, Oklahoma 74103  
(918) 596 - 4900 | nfields@tulsacounty.org

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**TO:** Board of County Commissioners  
Karen Keith, Chairman  
Stan Sallee  
Ron Peters

**DATE:** June 13, 2019

**REFERENCE:** Annual License and Support Agreement with Wycom Systems, Inc.  
for Technical Support and Software Updates

Please place this item on the agenda for the next meeting of the Board of County Commissioners. It will not be necessary to review this matter in executive session. Vendor has signed this document and it is presented for this Board's review and potential action. Please let me know if you have any questions.

Respectfully,

*Nolan M. Fields IV*

**Nolan M. Fields IV**  
Assistant District Attorney

**CC:**  
Vicki Goodson, Chief Deputy Court Clerk

248133

2 c to NF 6/17/19 WA



Wycom Systems, Inc.  
 PO Box 310  
 Yakutat, AK 99689  
 orders@wycomsystems.com  
 Phone: 800-869-0236

# ANNUAL LICENSE AND SUPPORT AGREEMENT

Date	Invoice
04/05/2019	39204

<b>Bill To:</b> Tulsa County Court Clerk Randy Proffitt 500 South Denver, Ste. 200 TULSA, OK 74103 randy.proffitt@oscn.net	<b>APPROVED</b>  <b>JUN 17 2019</b>
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<b>Your Agreement includes:</b> <ul style="list-style-type: none"> <li>• Express shipping on replacement units</li> <li>• Unlimited technical support</li> <li>• Priority call back</li> <li>• Software updates</li> </ul>
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Renewal Invoice for period 05/14/2019 to 05/14/2020

Serial	Product	Amount
WY1537	WYSIGN	\$160.00
- Payment constitutes acceptance of the Wycom License and Support Agreement (Rev. 03/14/2017) - Please verify your contact email address is correct - Add orders@wycomsystems.com to your email address book to ensure delivery		
<b>SUB-TOTAL</b>		\$160.00
<b>TOTAL</b>		<b>\$160.00</b>

248133

Rep - ABM AUTOMATION - OK - 147



Wycom Systems, Inc.  
 PO Box 310  
 Yakutat, AK 99689  
 orders@wycomsystems.com  
 Phone: 800-869-0236

Customer	07227
Invoice	39204
Period	05/14/2019 to 05/14/2020
<b>Amount Due</b>	<b>\$160.00</b>

Tulsa County Court Clerk  
 500 South Denver, Ste. 200  
 TULSA, OK 74103

Please submit payment to:  
 Wycom Systems, Inc.  
 PO BOX 310  
 Yakutat, AK 99689



**WYCOM LICENSE AND SUPPORT AGREEMENT**

WySign plays a vital role in your check security, signing, and disbursement process. We strive to minimize any lapse in your ability to secure, sign, and disburse checks, and our goal is to provide you with the best service and support in the industry.

**UNDER NO CIRCUMSTANCES SHALL WYCOM BE LIABLE IN ANY WAY FOR ANY INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO ANY LOSS OF BUSINESS OR PROFITS. THIS AGREEMENT COVERS THE DESCRIBED PRODUCT(S) ONLY. NO OTHER COMPUTER AND/OR PRINTER EQUIPMENT IS COVERED BY THIS AGREEMENT.**

*If your email information is missing or incorrect on the invoice, please notify orders@wycomsystems.com*

**See attached Invoice for product(s) covered and total amount due under this Agreement.**

**PLEASE NOTE:** Wycom Systems, Inc. is the only authorized provider of licensing and support coverage for its WySign check signing security systems.

**Payment constitutes acceptance of the terms of this Agreement and ensures coverage of your WySign USB key. Wycom Systems and the customer enter into this Agreement to render support and licensing service to the product(s) listed on the invoice.**

**TERMS:** This Agreement includes software coverage, comprehensive hardware coverage for all parts and labor to repair or replace the unit in the event of mechanical failure, and direct access to our Technical Support staff (support@wycomsystems.com, 800-869-0236 x3) to ensure quick and efficient response to any technical issues that may occur with your product in the future.

Your Agreement can provide you with significant savings

compared to customers without an Agreement.

During the dates of the Agreement, if the product(s) listed on the invoice is/are in need of repair, upon notification, Wycom will send a replacement.

This Agreement does not provide for replacement made necessary through loss, damage by fire, water, accident or abuse (see Replacement Coverage). Changes to any programmed software (signatures, prefixes, etc.) are not covered within this Agreement. It is understood that the product(s) covered by this Agreement is/are operational and is/are not in need of repair at the time this Agreement becomes effective.

**REPLACEMENT COVERAGE:** If the WySign USB key is lost, damaged by fire, water, accident or abuse and the Agreement is current, Wycom will provide a replacement WySign USB key for \$75. If the warranty/Agreement is expired for less than one year, customer pays Agreement for original dates and the \$75 replacement fee, plus shipping. If the warranty/Agreement has been expired for more than one year, a replacement WySign will be offered at \$395, plus shipping.

**INTERNATIONAL CUSTOMERS:** The recipient is the importer of record and must comply with all laws and regulations of the destination country. Shipping charges associated with orders shipped outside of the United States will be the responsibility of the customer. In addition, these shipments may be subject to import taxes, customs duties and fees levied by the destination country. Additional charges for customs clearance must be fulfilled by the recipient; Wycom Systems, Inc. has no control over these charges, nor can we predict what they may be. When customs clearance procedures are required, it can cause delays beyond our original delivery estimates.

Rev. 03/13/2017

**To be filled out by Customer:**

Authorized By: [Signature]  
Title: CHIEF REPORT  
Date: 6/11/19

**To be filled out by Wycom:**

[Signature]  
Office Manager  
6/11/2019

Authorized By: [Signature]  
Title: Chairman, Tulsa County Board of County Commissioners  
Date: 6/17/2019

Attest: [Signature]



[Signature] 6-12-19  
Approved as to Form  
Assistant District Attorney